

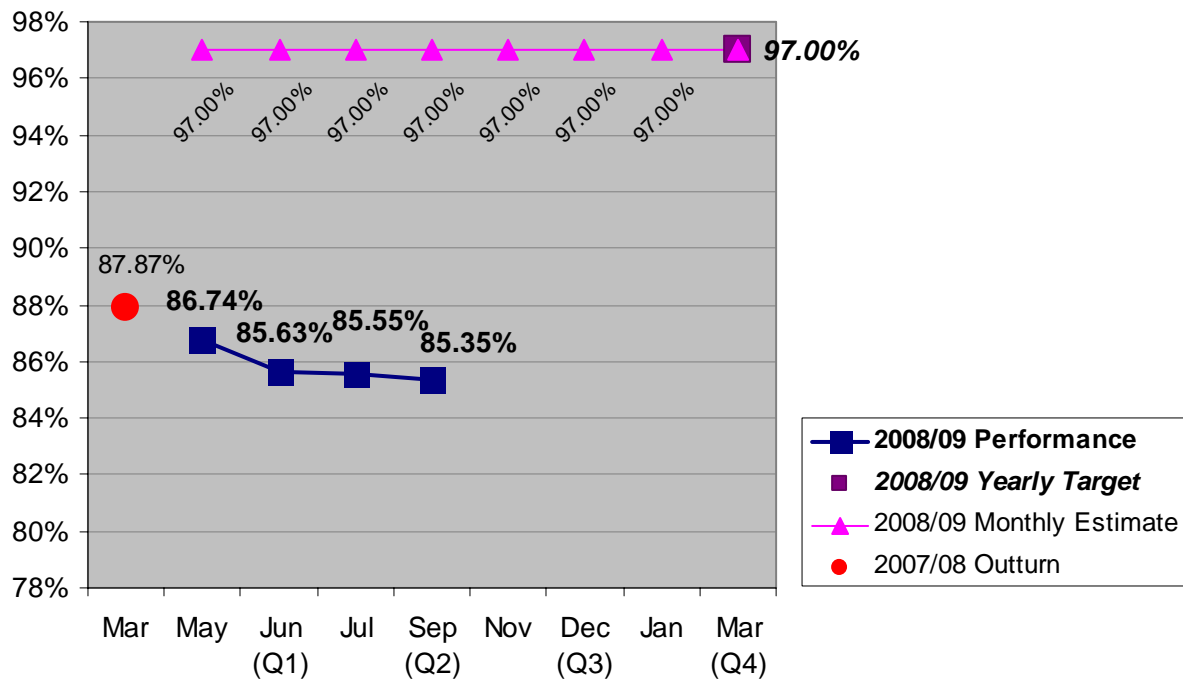
**Tower Hamlets Index  
Performance Charts  
August - September  
2008/09**

Traffic Light

RED

Higher Performance is better

### Strategic 101 - Invoices Paid on Time

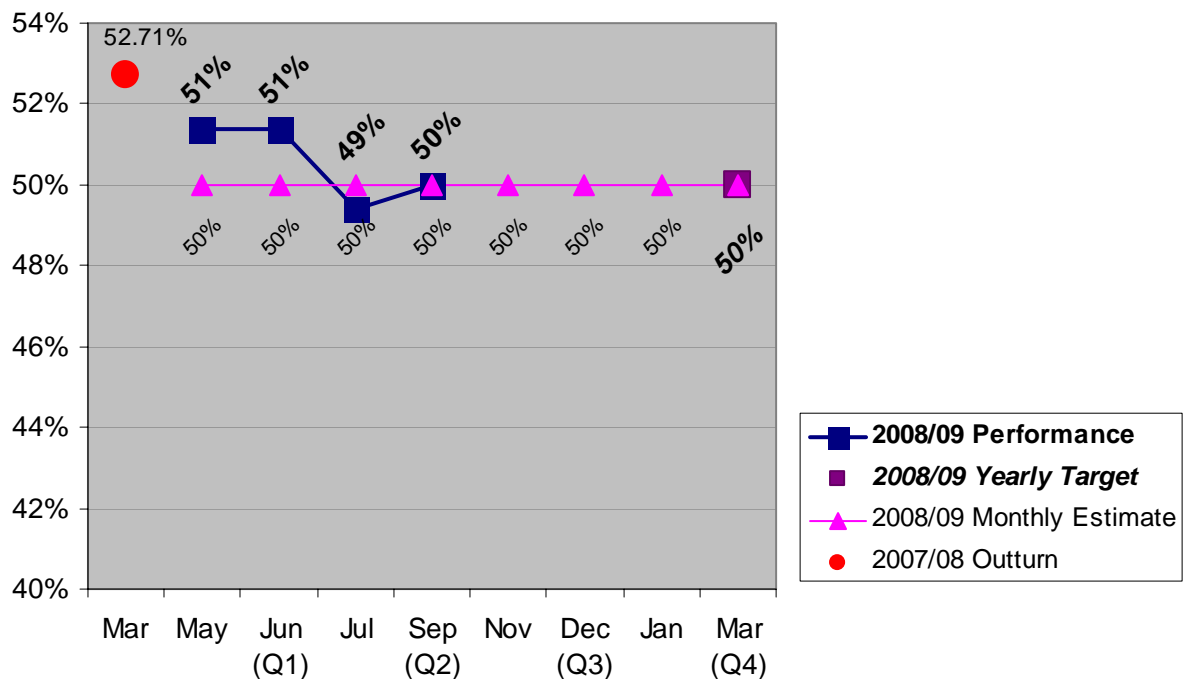


Traffic Light

GREEN

Higher Performance is better

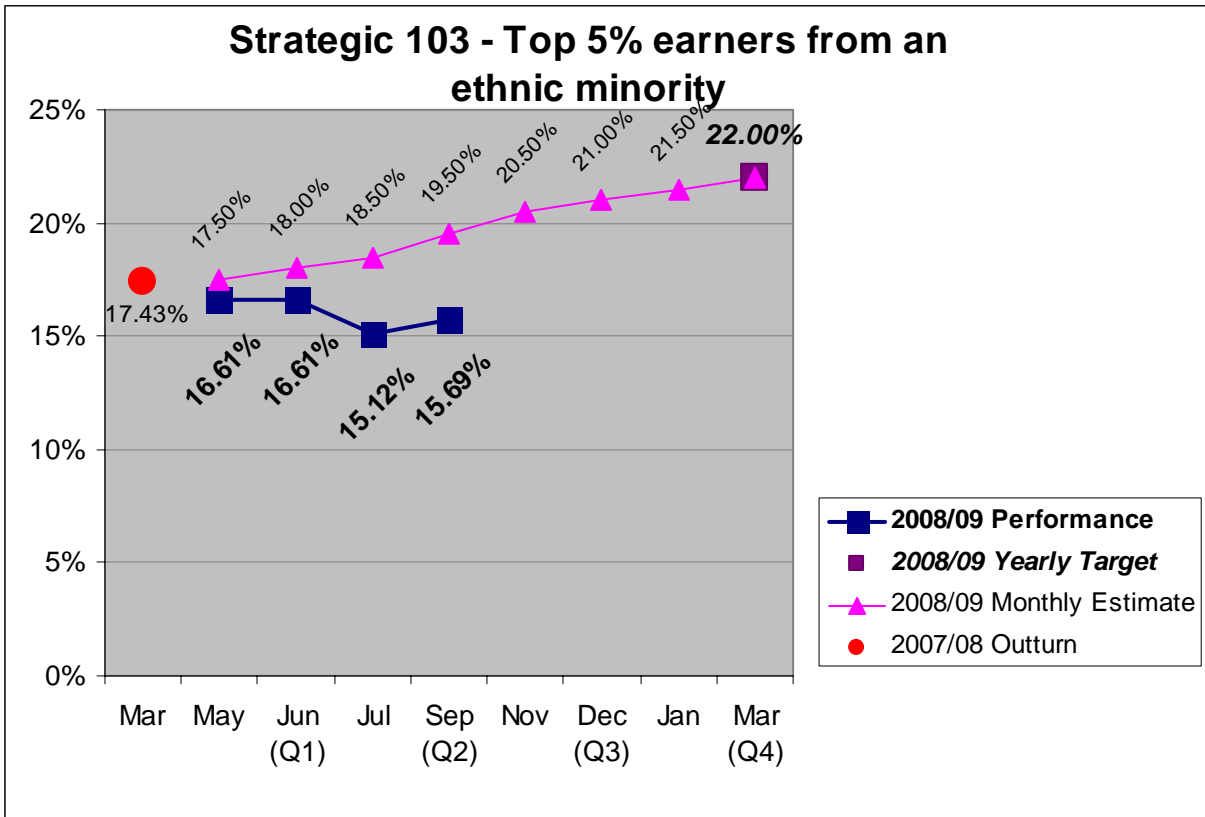
### Strategic 102 - Top 5% earners that are women



Traffic Light

RED

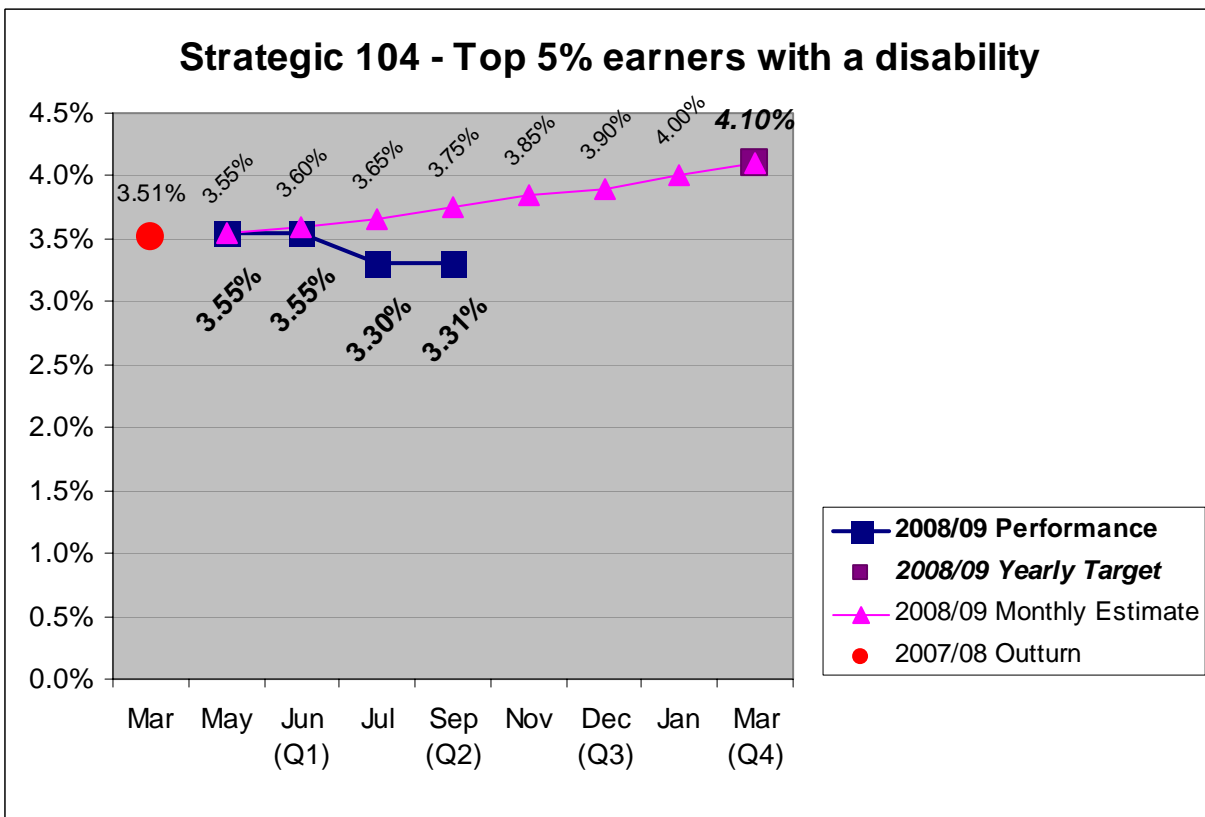
Higher Performance is better



Traffic Light

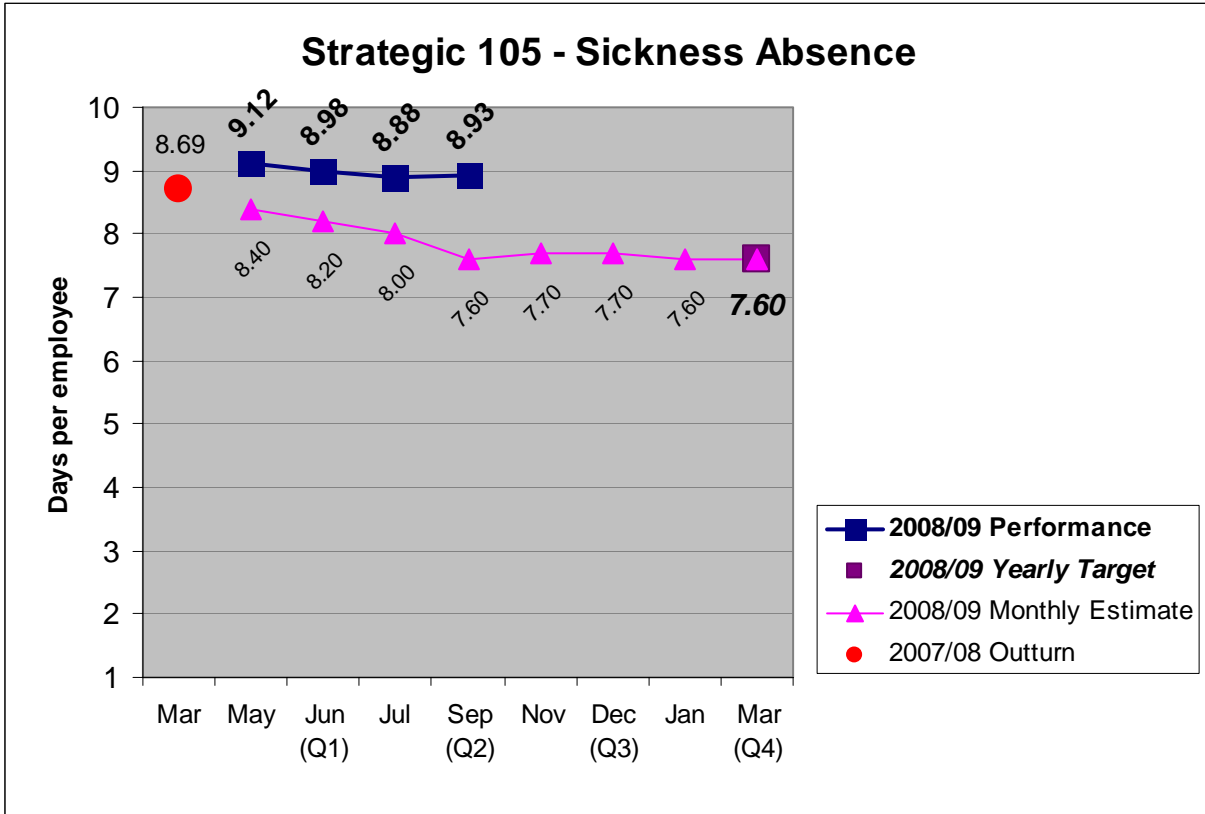
RED

Higher Performance is better



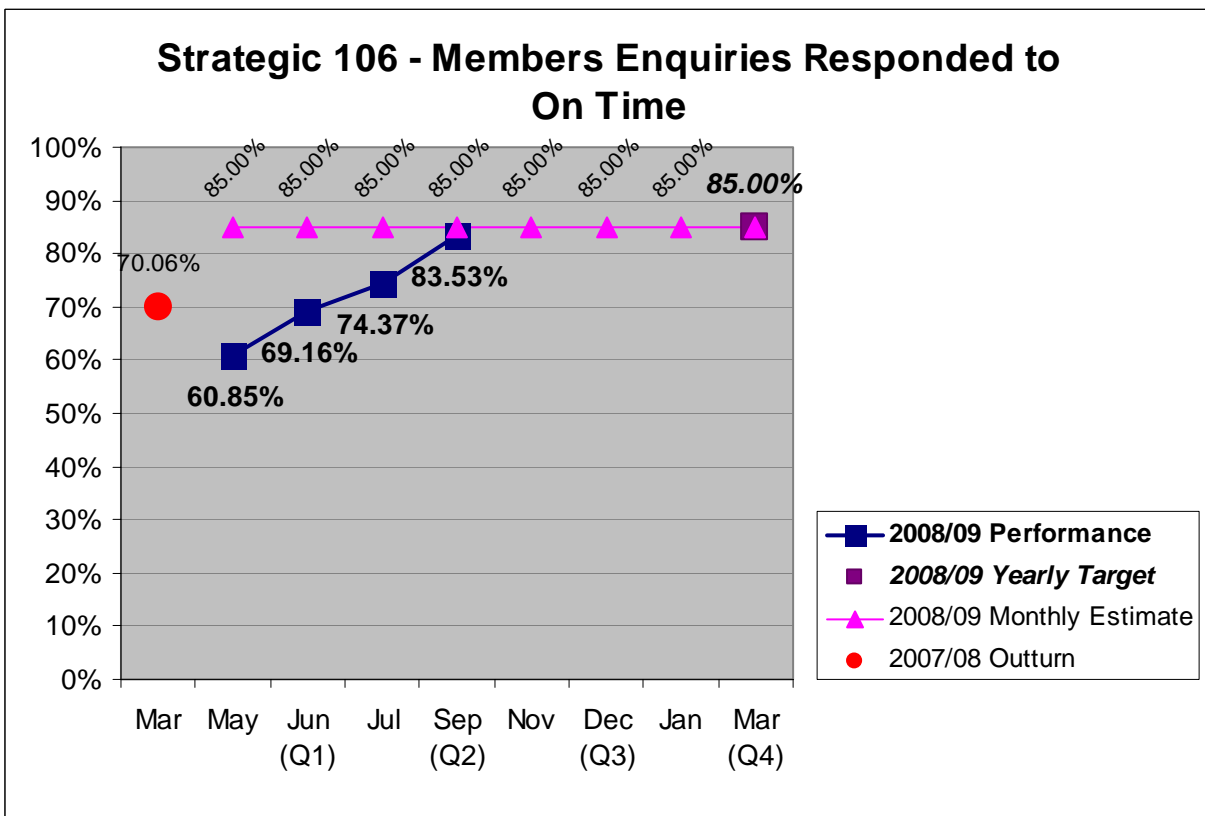
Traffic Light  
**RED**

Lower Performance is better

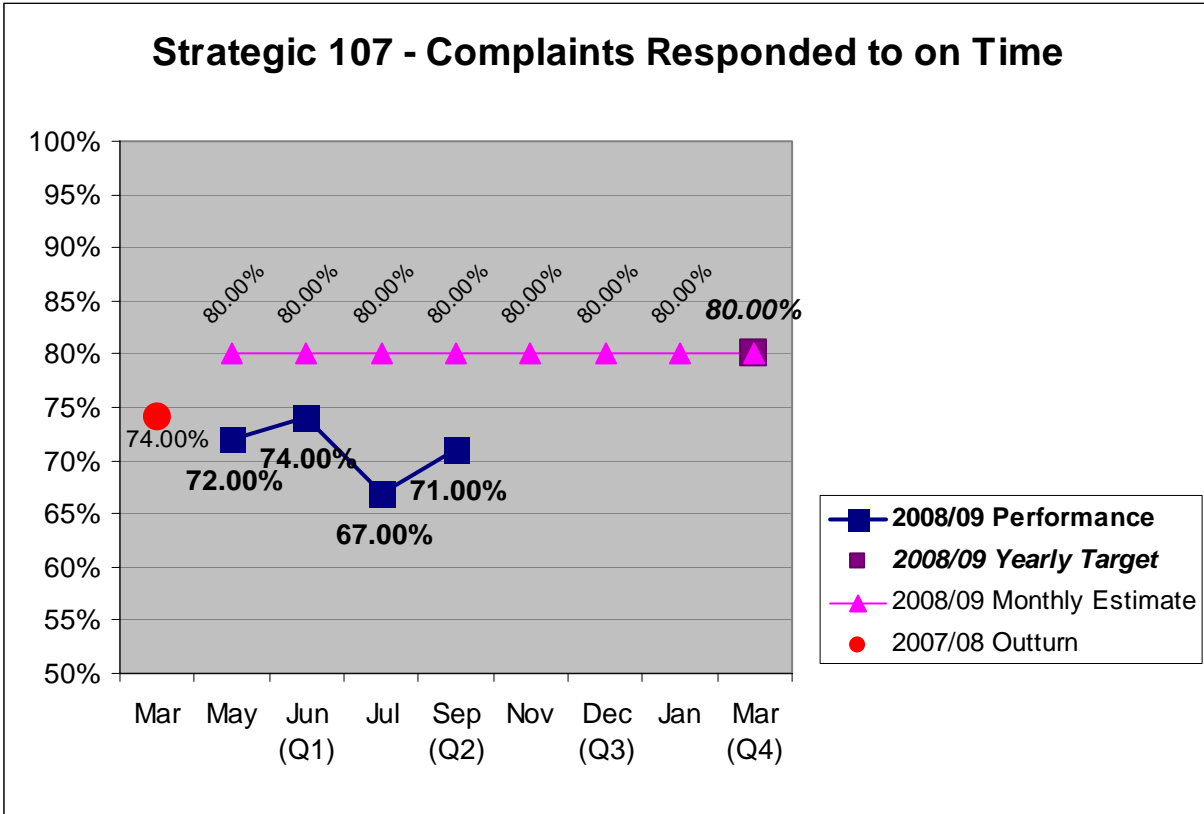


Traffic Light  
**AMBER**

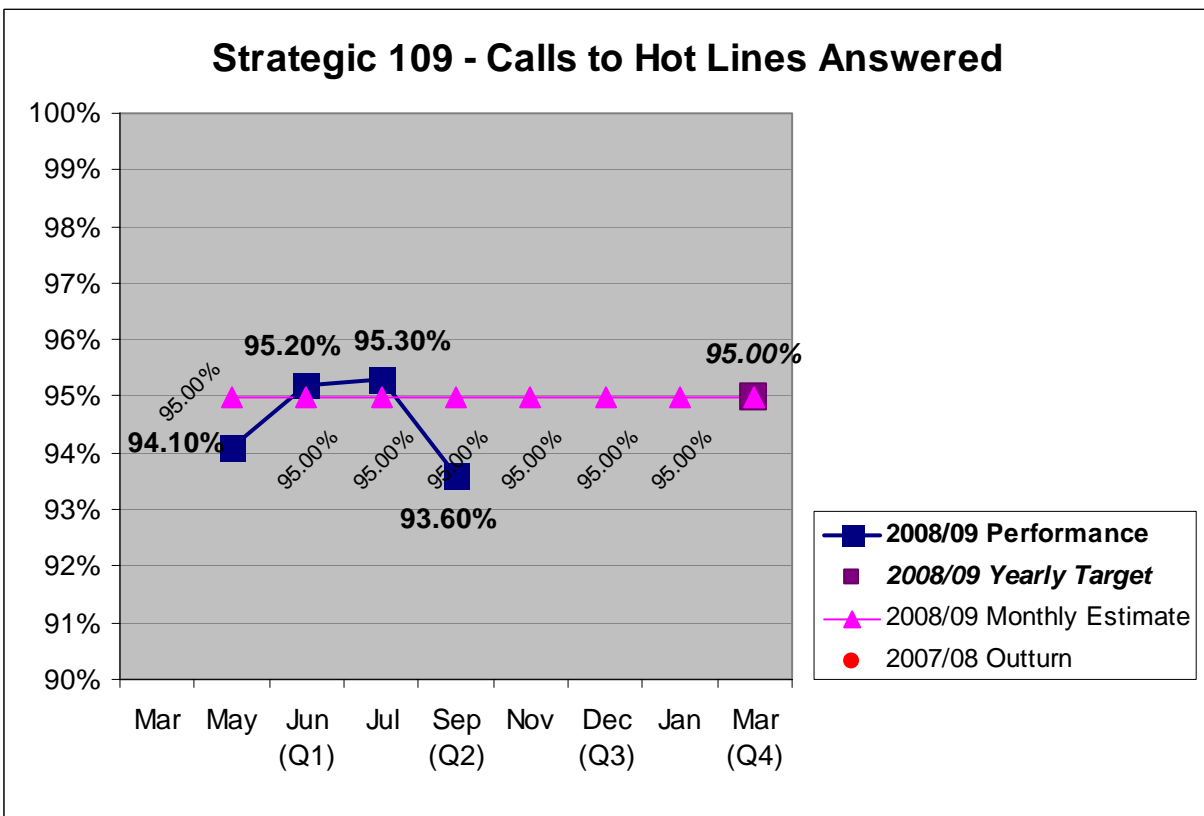
Higher Performance is better



Higher Performance is better



Higher Performance is better

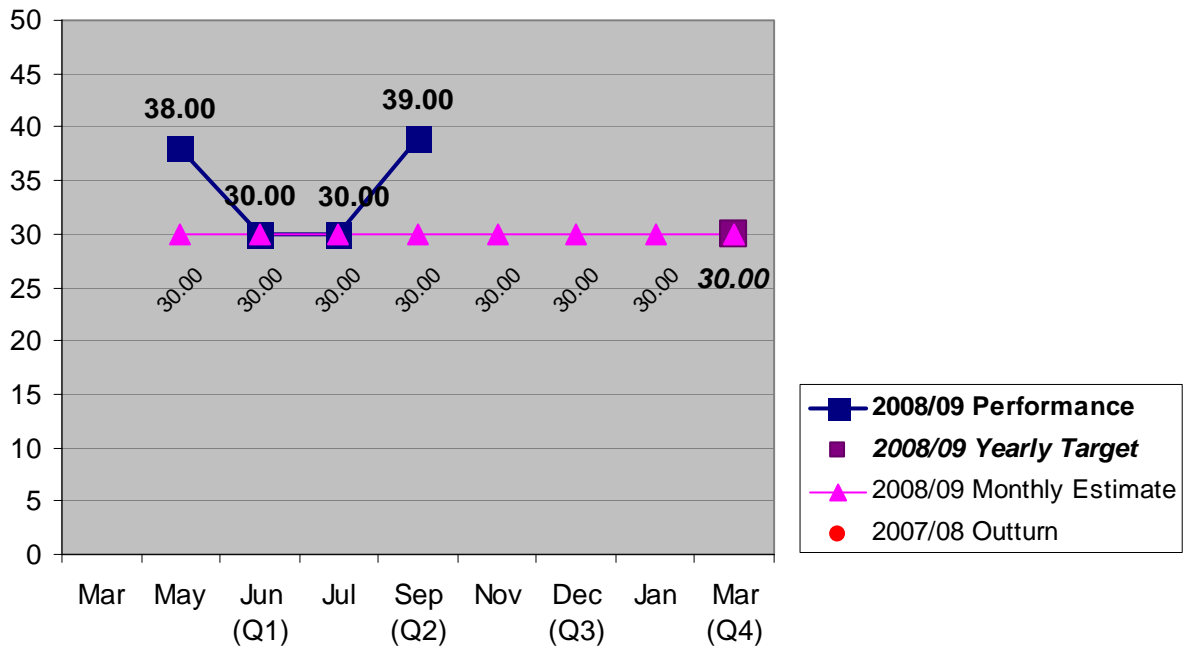


Traffic Light

AMBER

Lower Performance is better

### Strategic 110 - Waiting Time for Calls to Hot Lines to be Answered

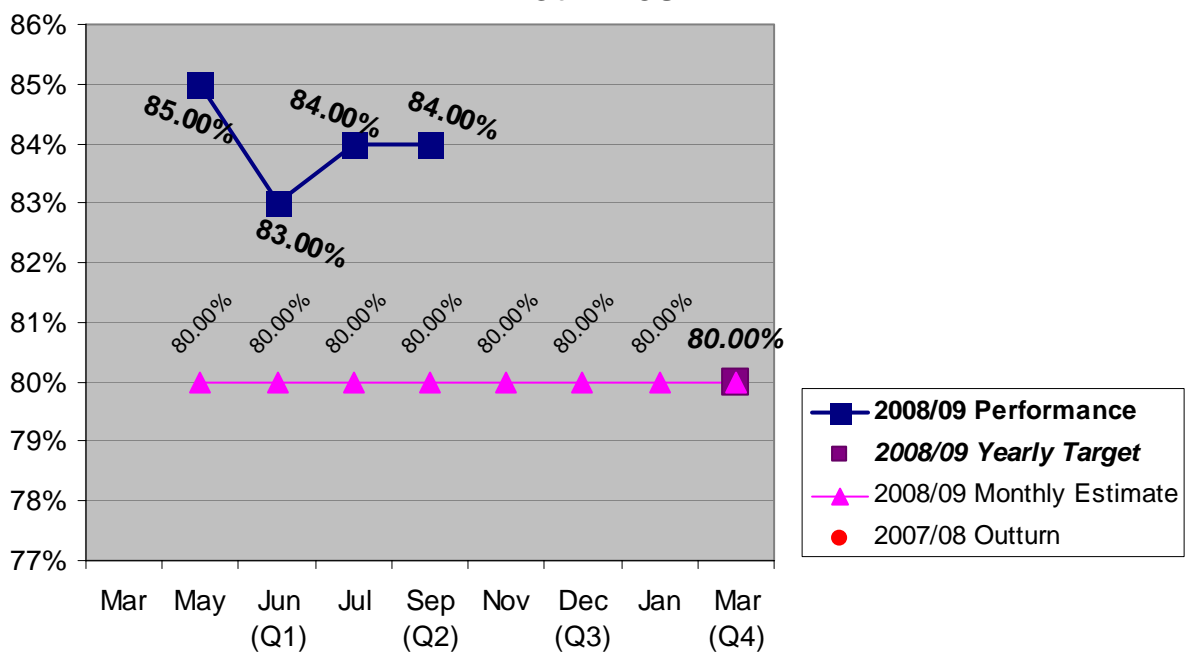


Traffic Light

GREEN

Higher Performance is better

### Strategic 111 - First Contact Resolution of Calls to Hot Lines

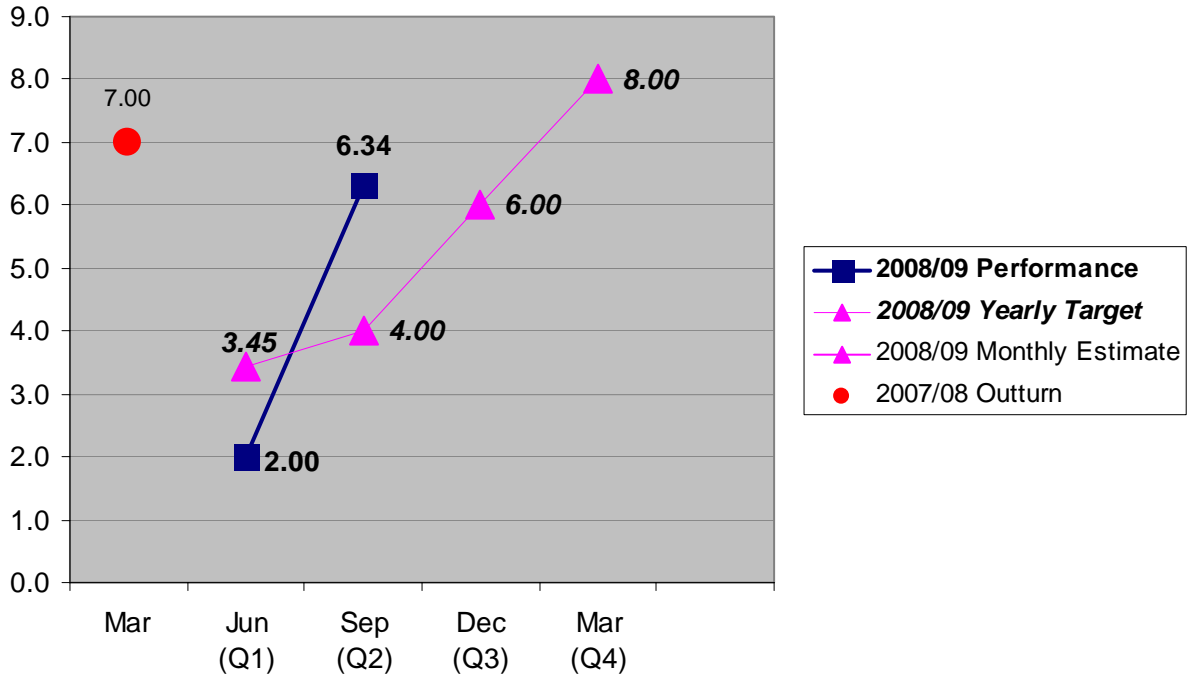


Traffic Light

**GREEN**

Higher Performance is better

### Strategic 201 - Homeless Prevention

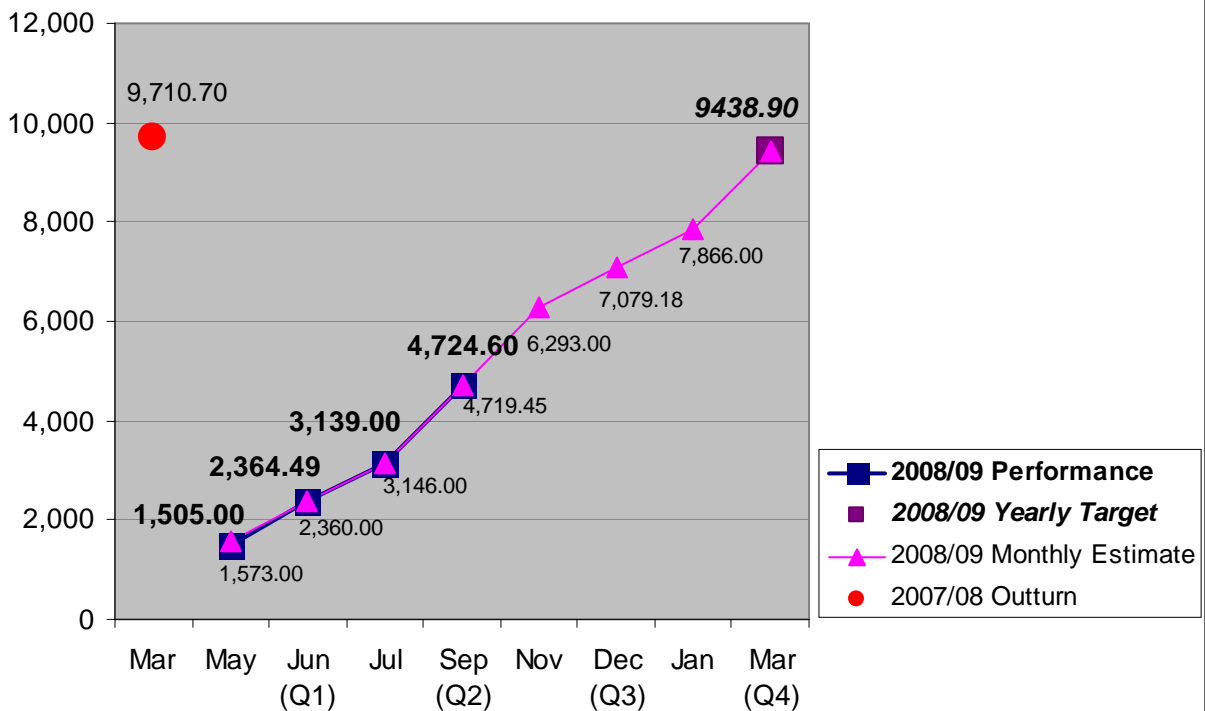


Traffic Light

**GREEN**

Higher Performance is better

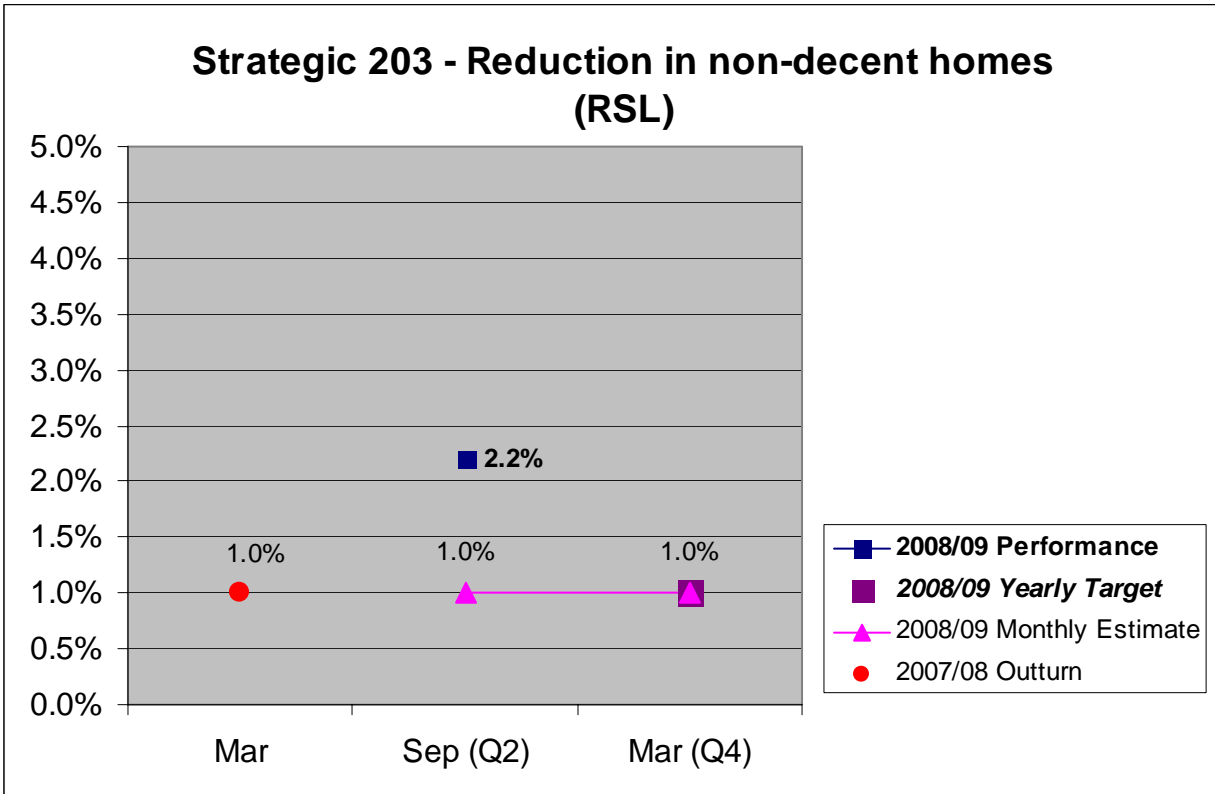
### Strategic 202 - Visits to Libraries



Traffic Light

**GREEN**

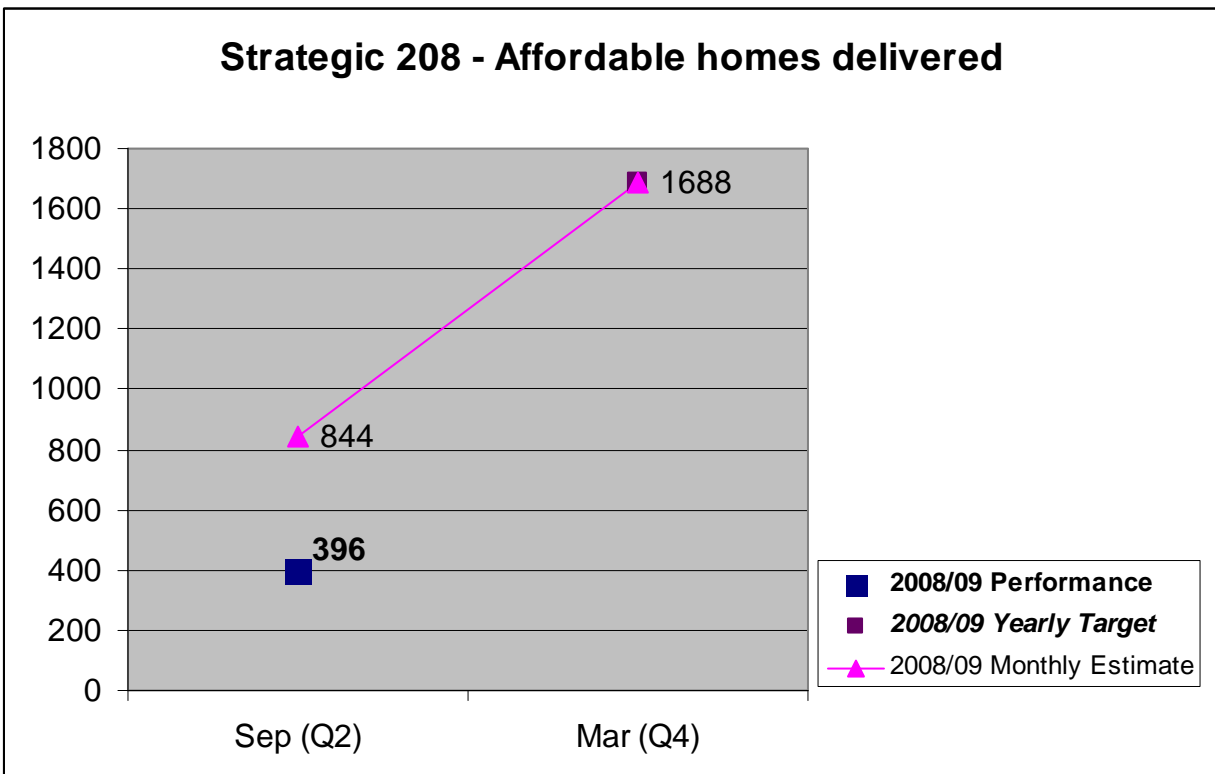
Higher Performance is better



Traffic Light

**RED**

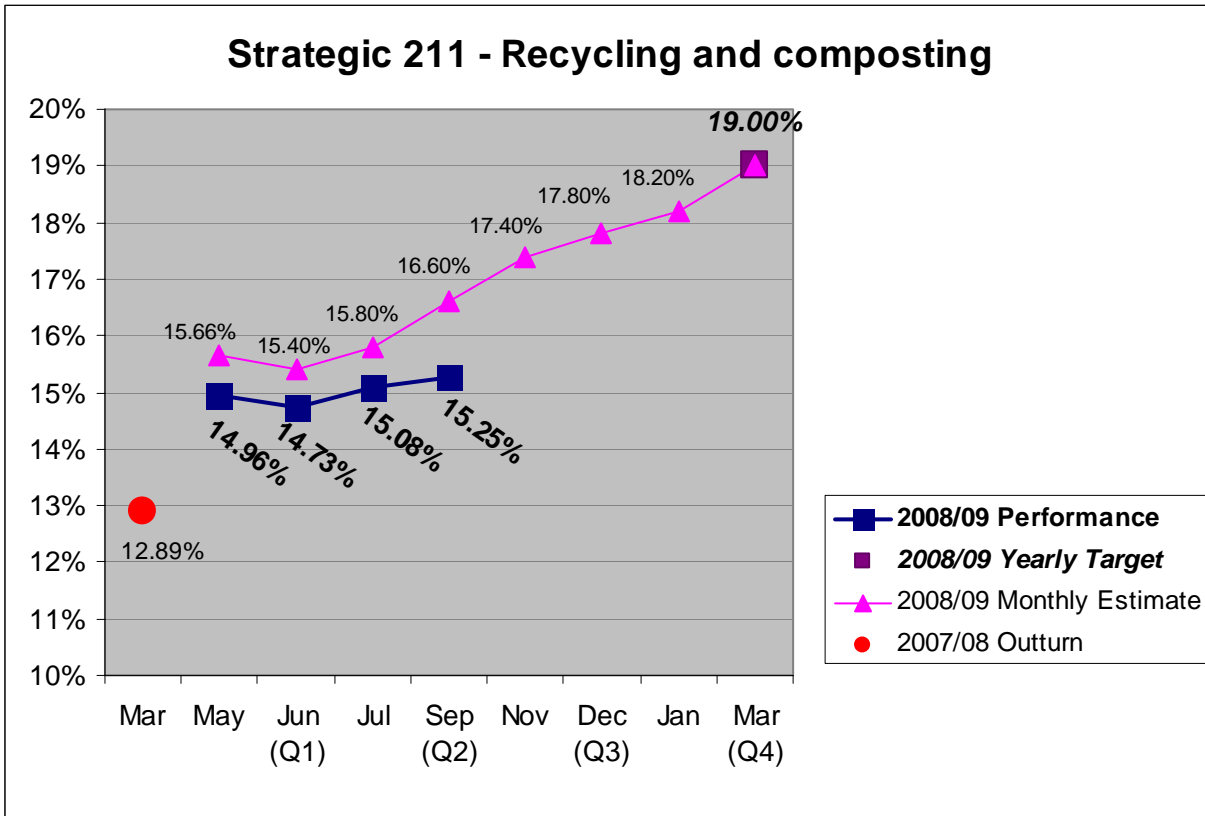
Higher Performance is better





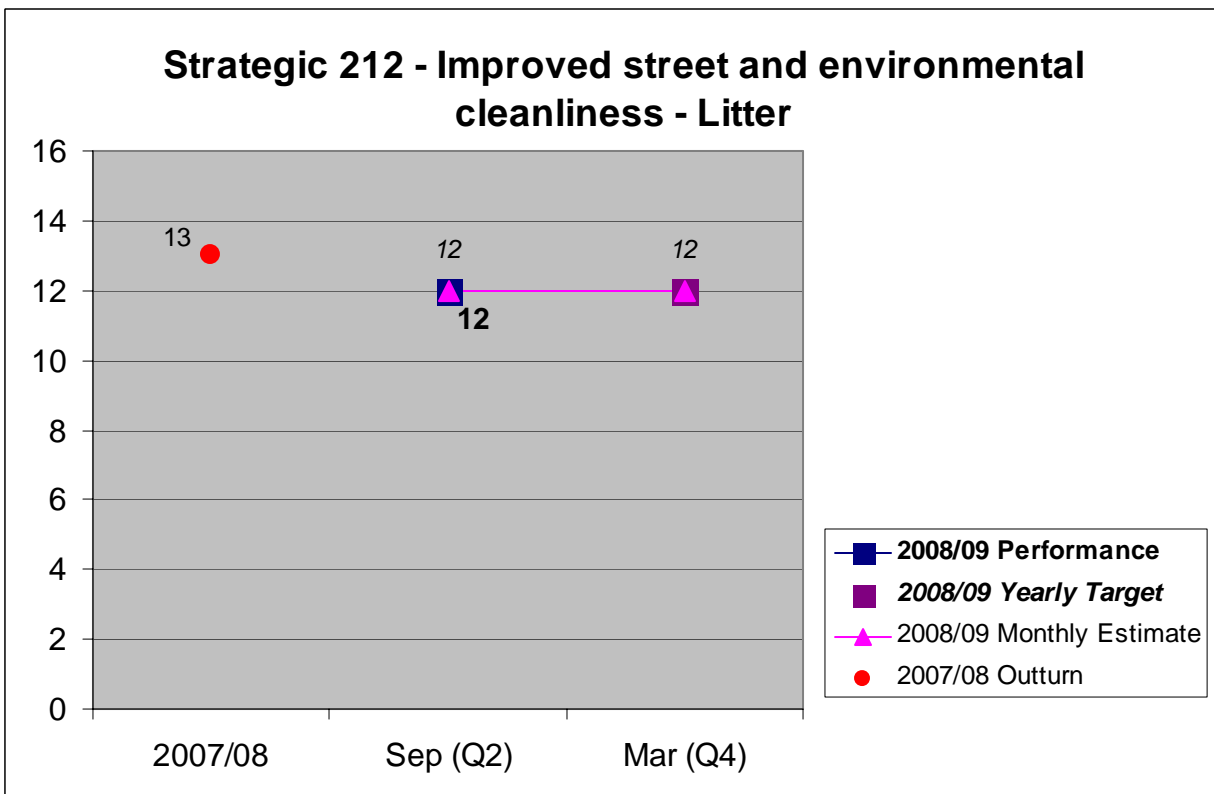
Traffic Light  
**RED**

Higher Performance is better

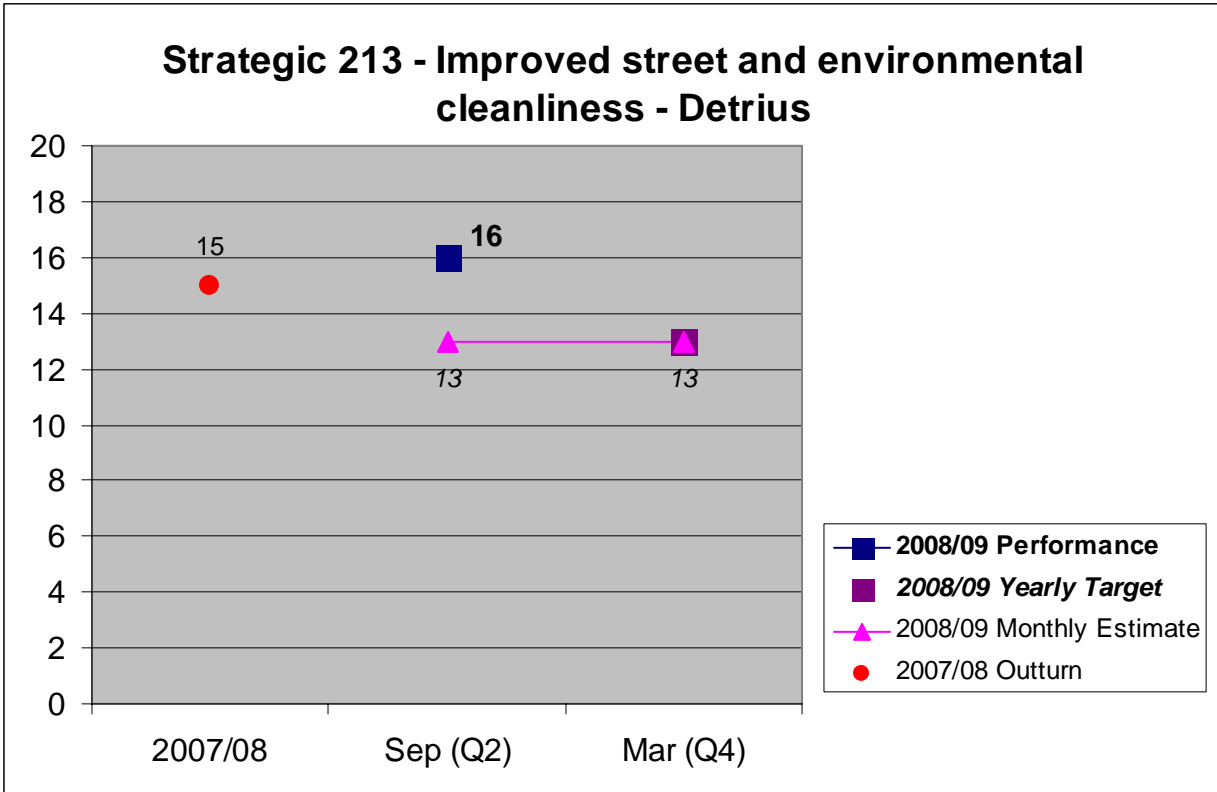


Traffic Light  
**GREEN**

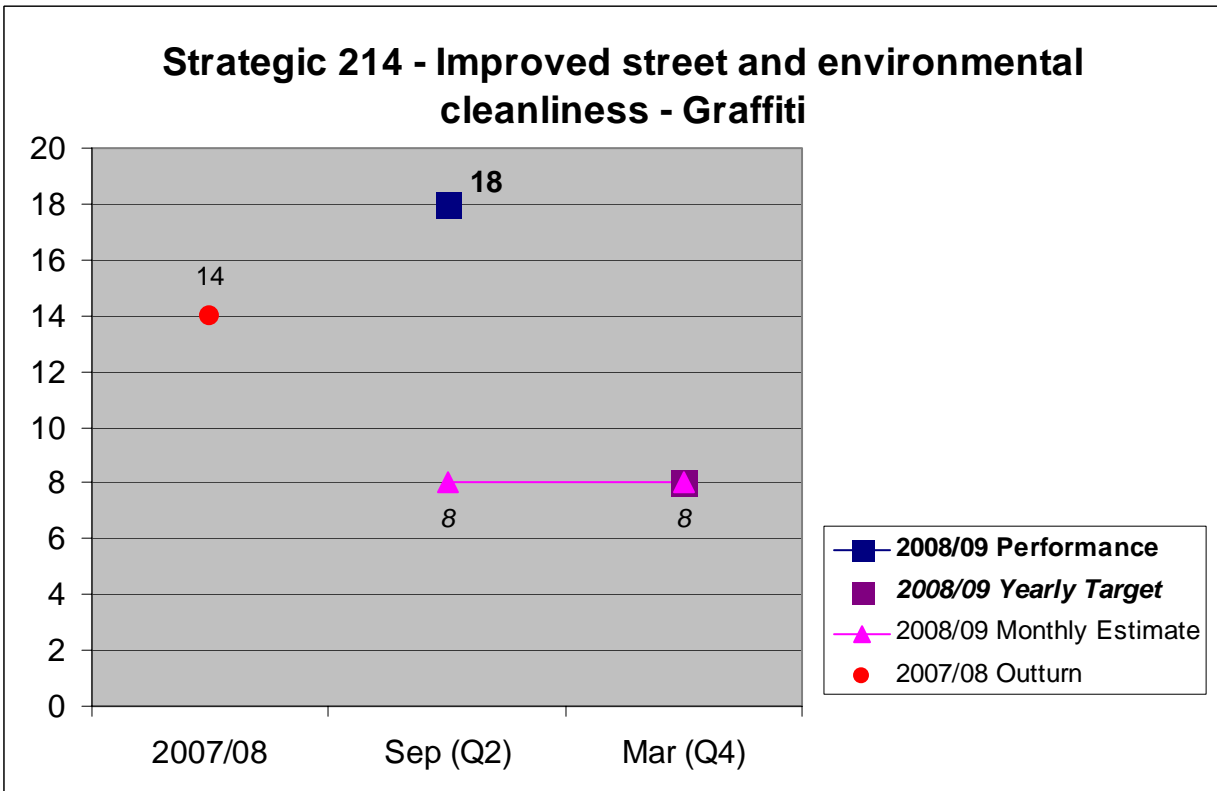
Lower Performance is better



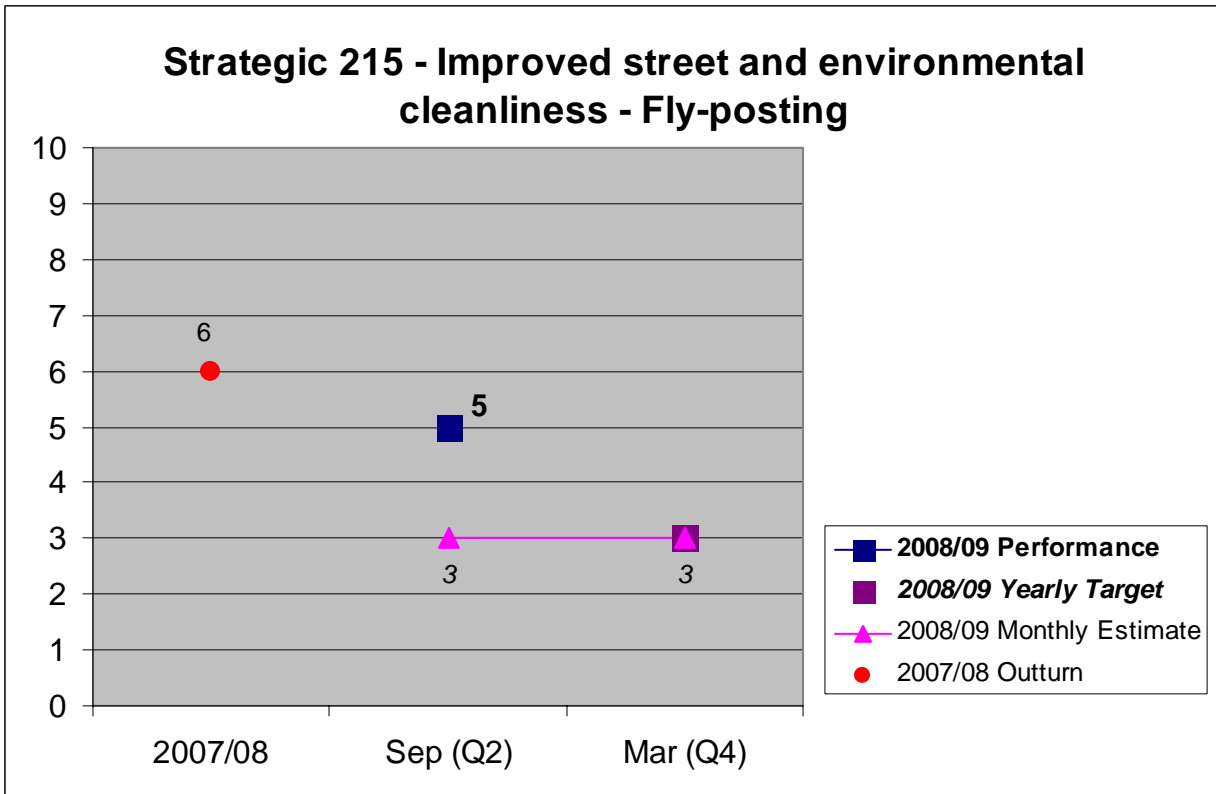
Lower Performance is better



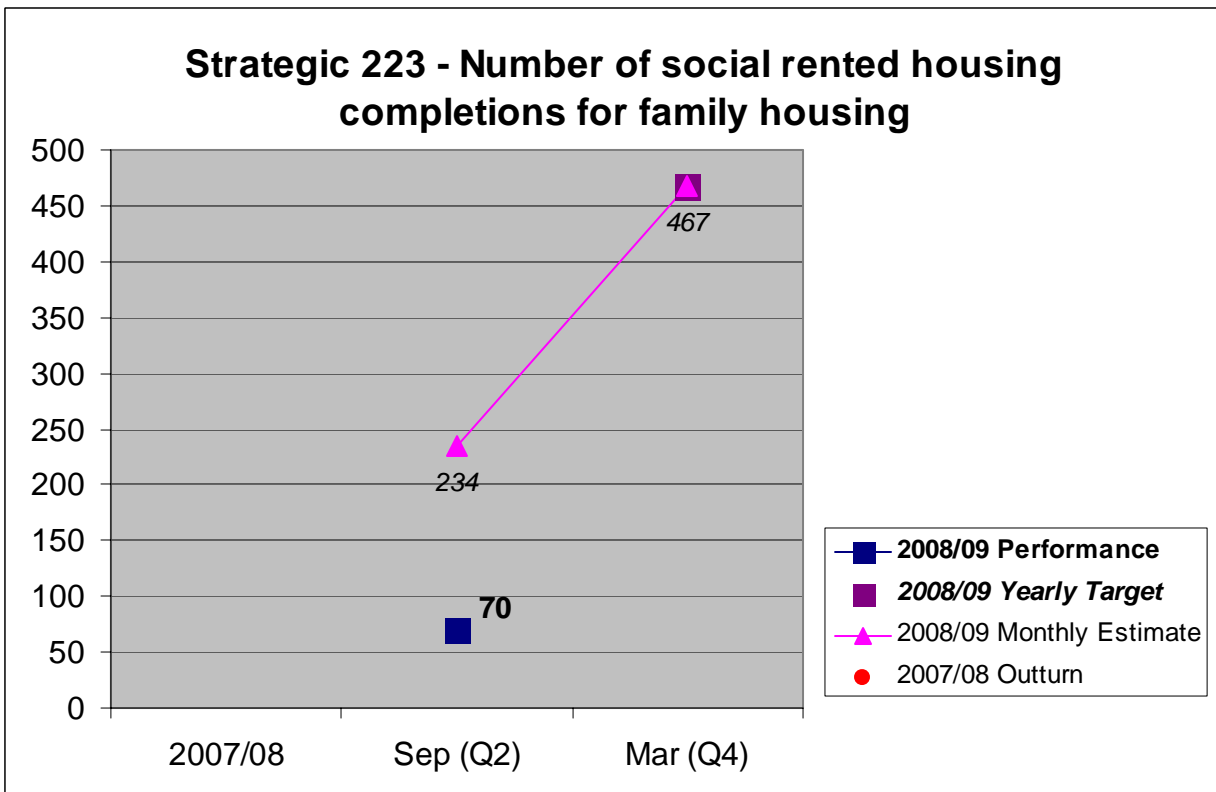
Lower Performance is better



Lower Performance is better

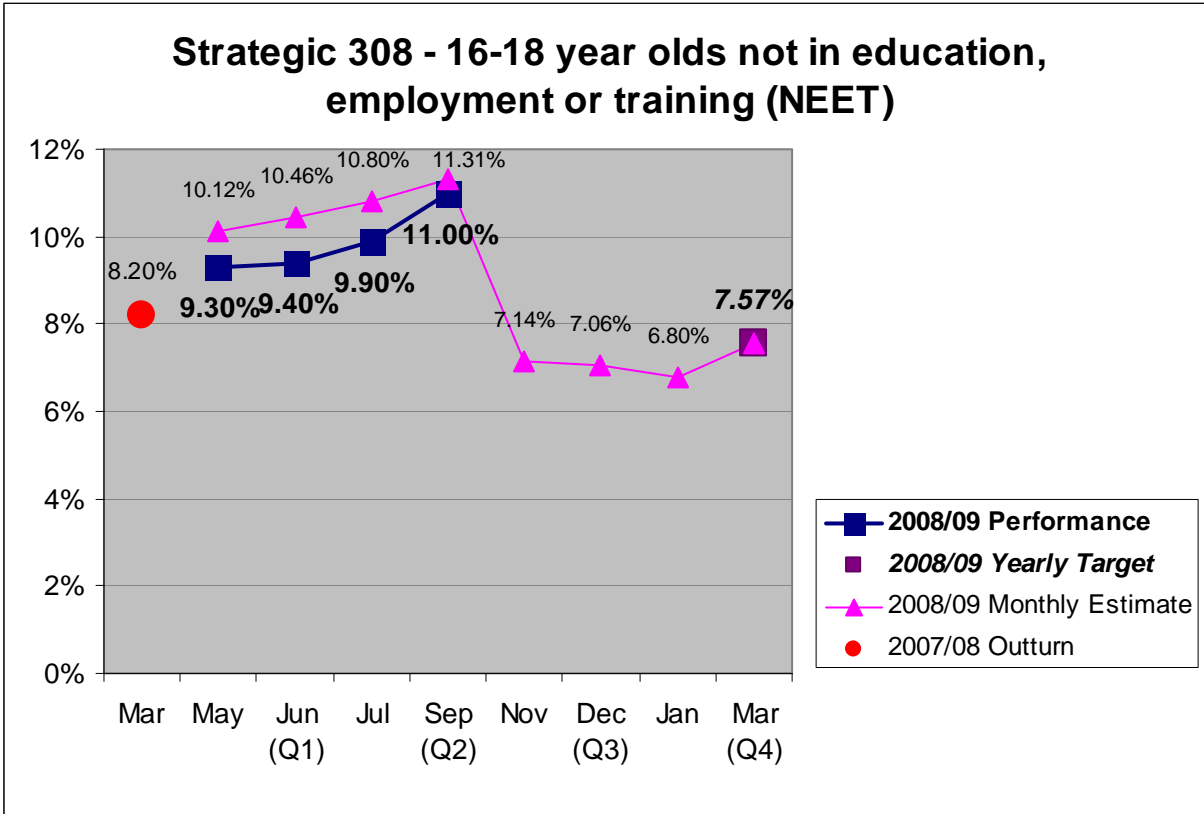


Higher Performance is better



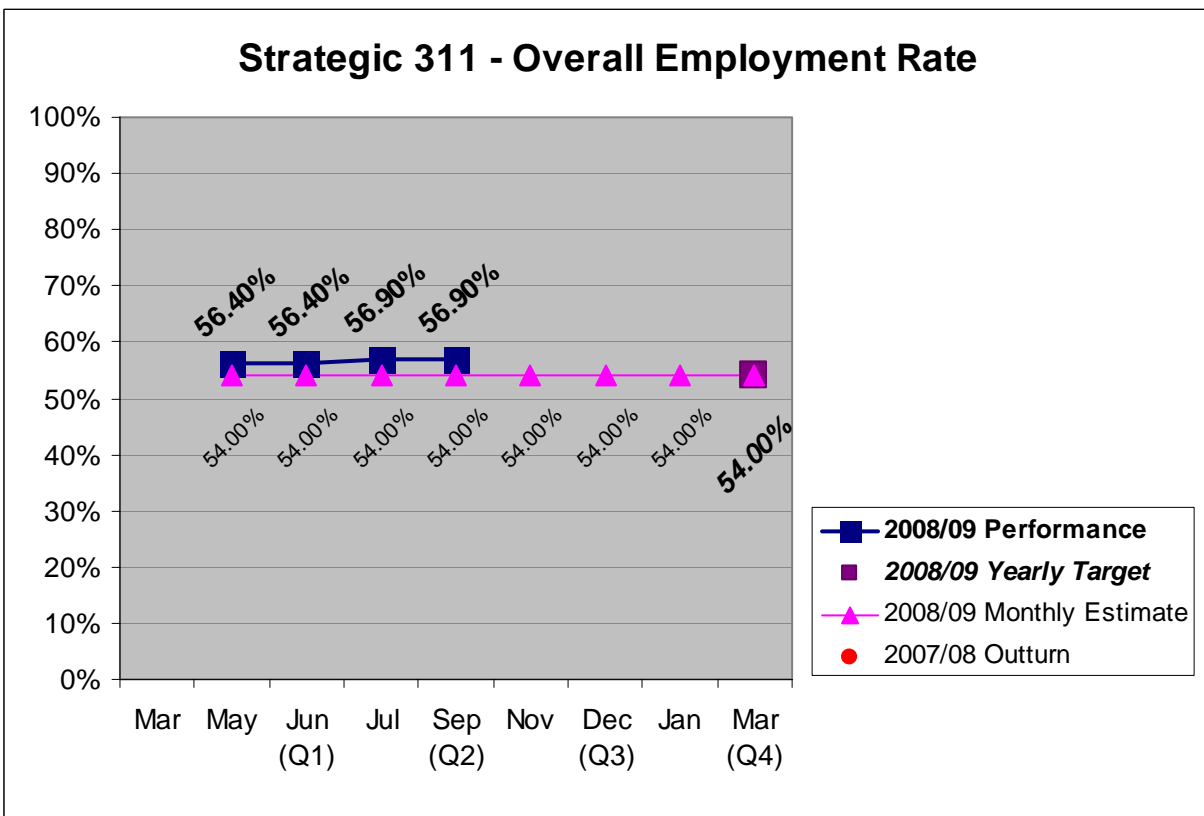
Traffic Light  
**GREEN**

Lower Performance is better



Traffic Light  
**GREEN**

Higher Performance is better

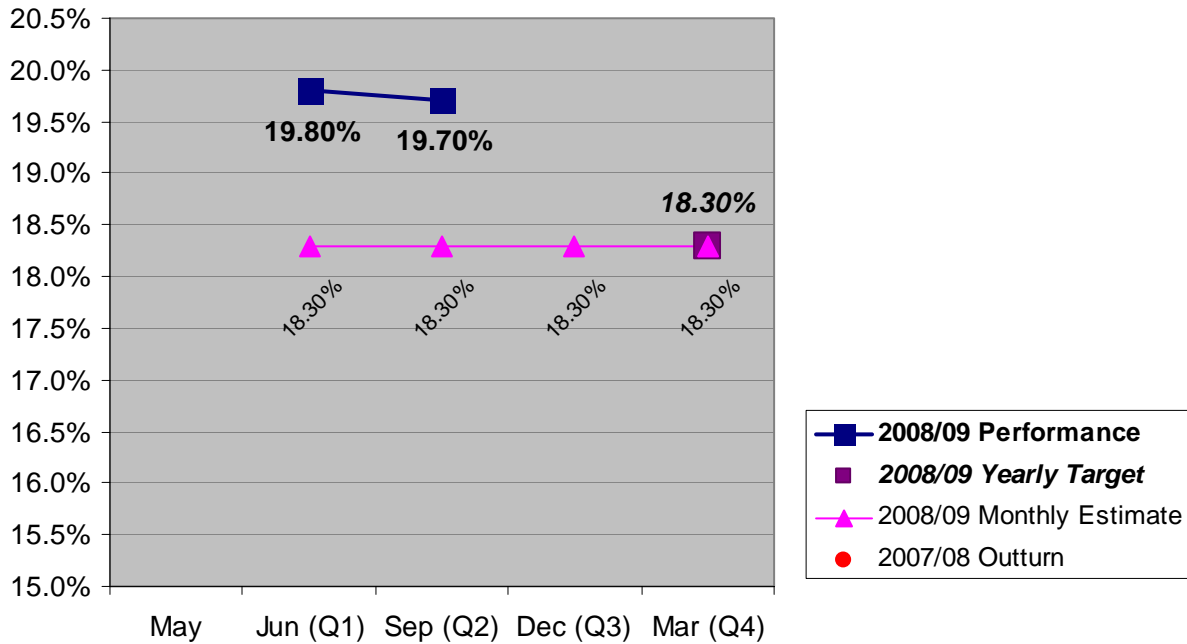


Traffic Light

RED

Lower Performance is better

### Strategic 312 - Working Age People on Out of Work Benefits

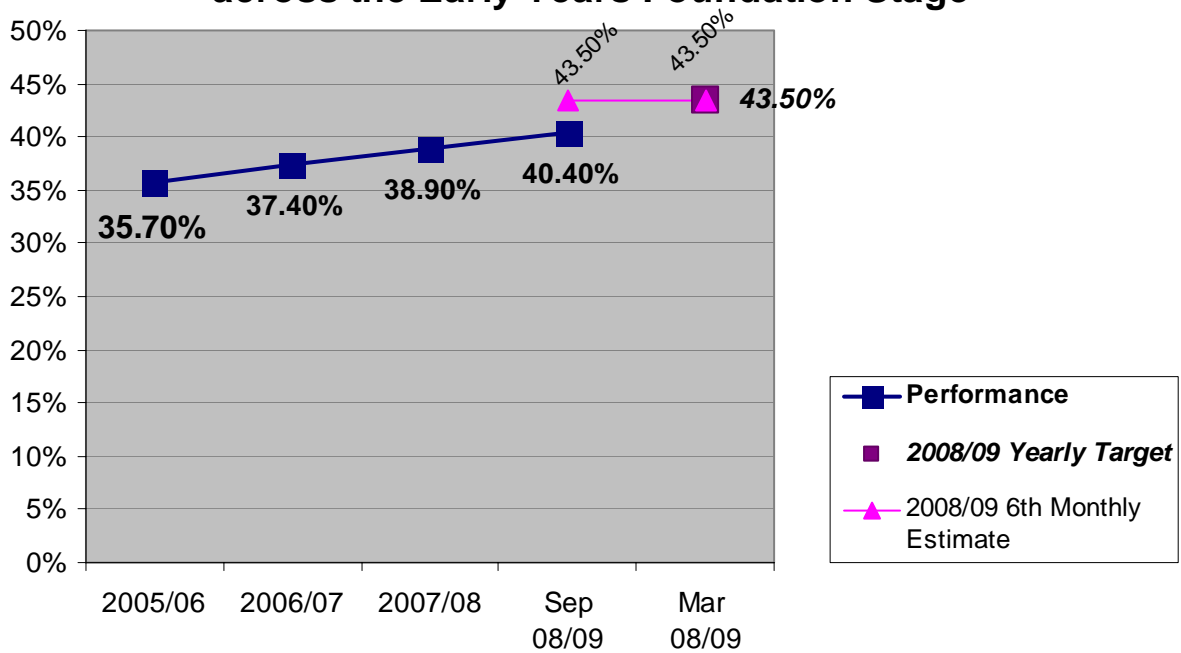


Traffic Light

RED

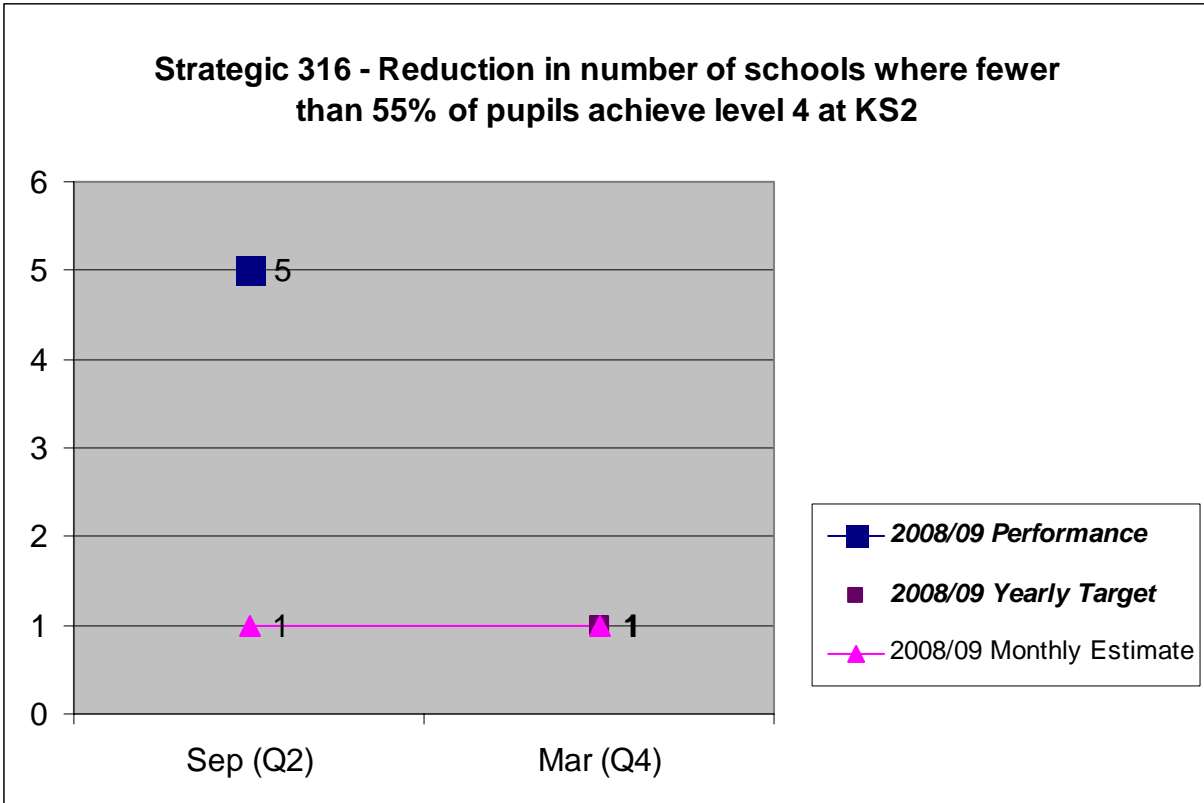
Higher Performance is better

### Strategic 315 - Achievement of at least 78 points across the Early Years Foundation Stage



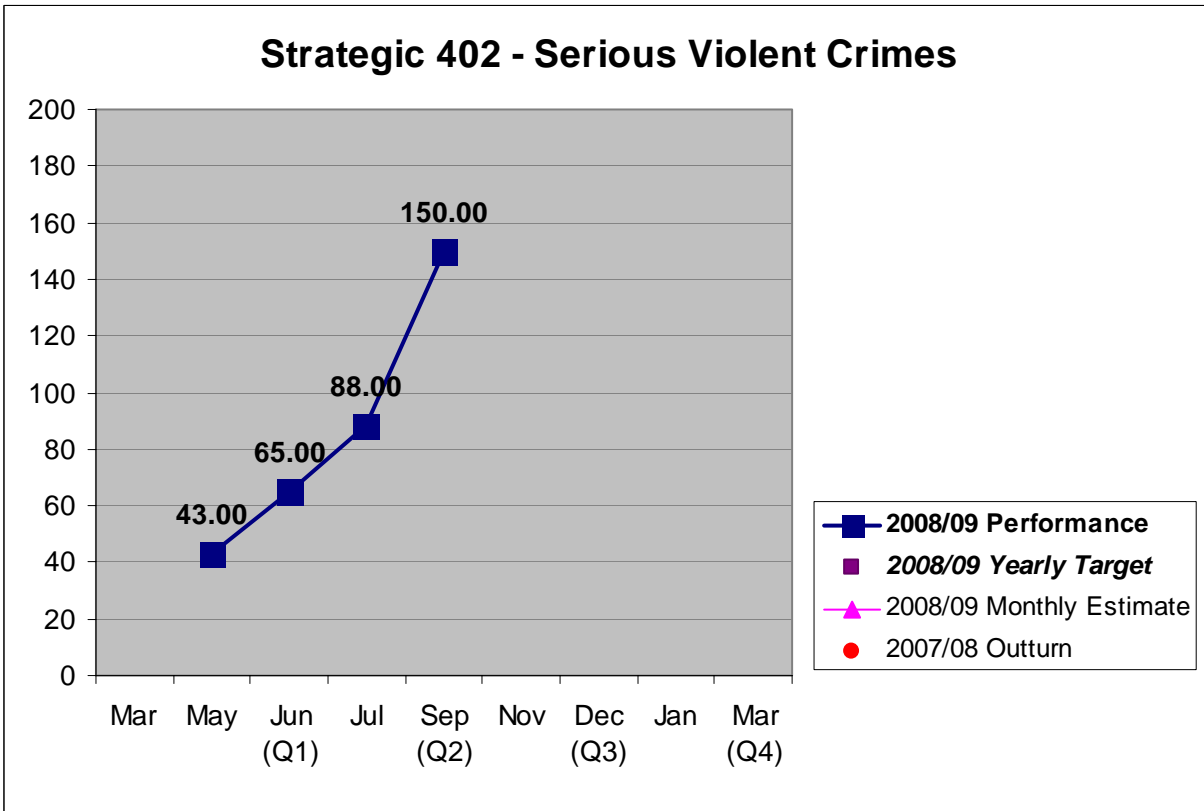
Traffic Light  
**RED**

Lower Performance is better



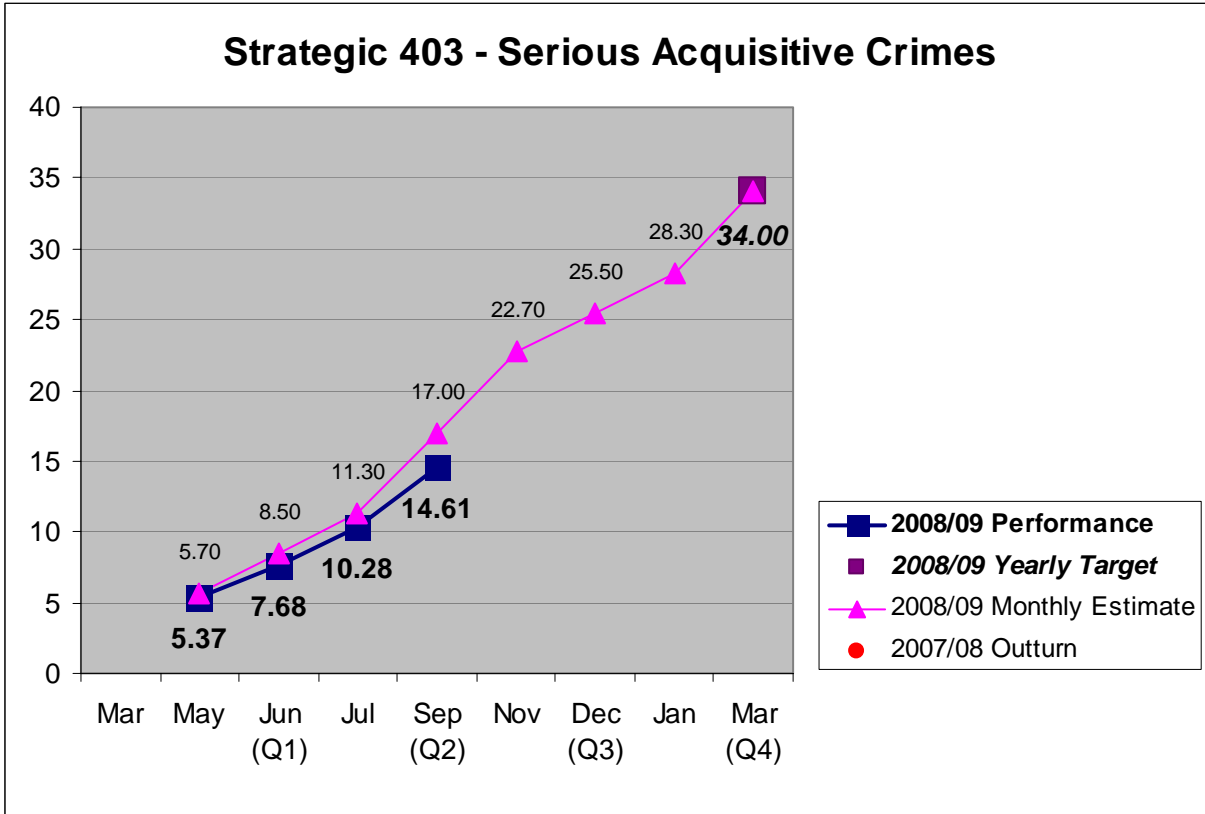
Traffic Light  
Target not set

Lower Performance is better



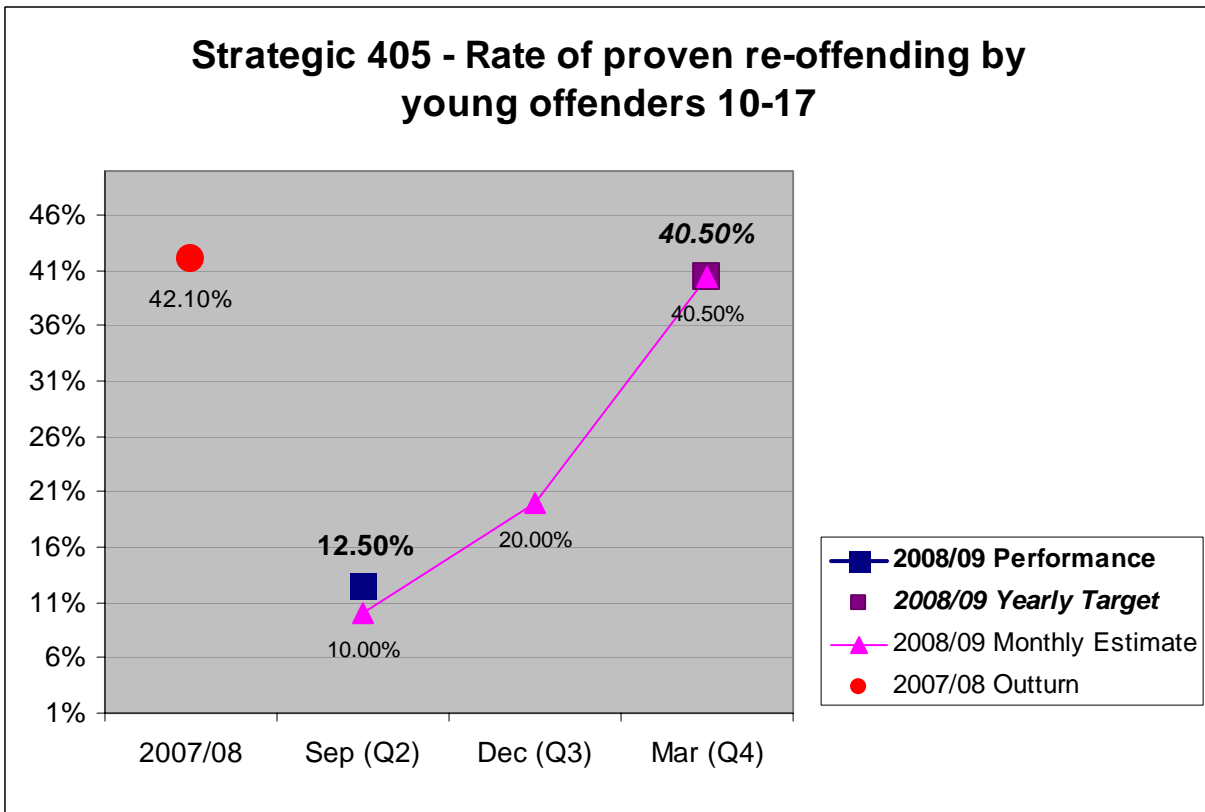
Traffic Light  
**GREEN**

Lower Performance is better



Traffic Light  
**AMBER**

Lower Performance is better

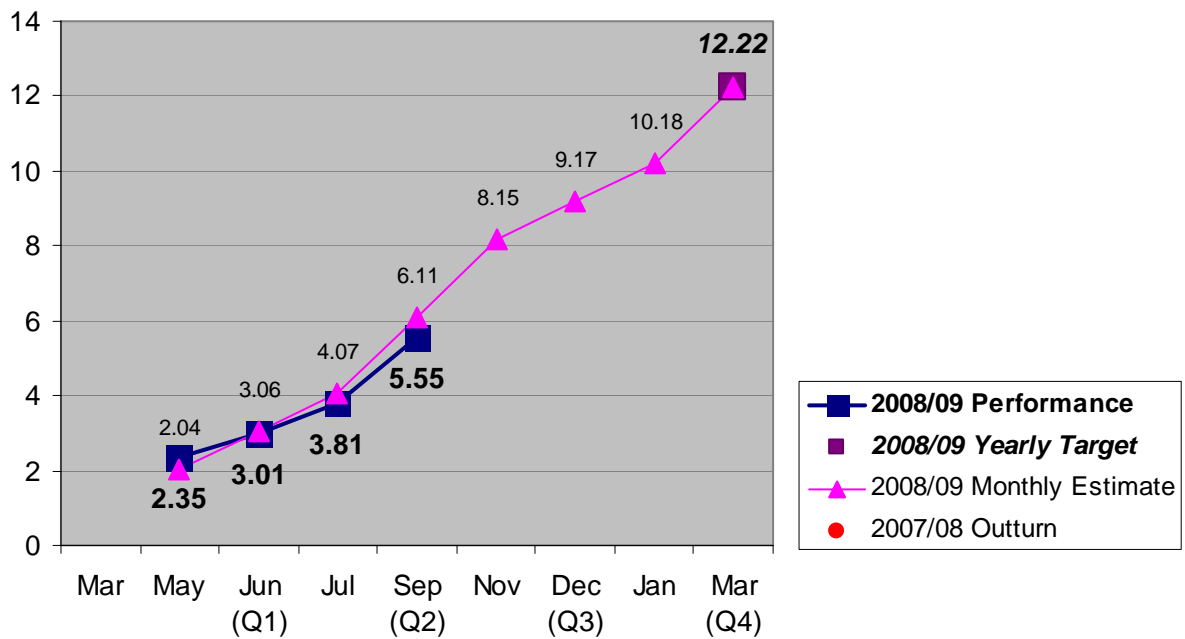


Traffic Light

GREEN

Lower Performance is better

### Strategic 407 - Deliberate primary fires



Traffic Light

GREEN

Lower Performance is better

### Strategic 408 - Deliberate secondary fires

